Athera Technologies Services

About

Inspired by ancient roots, the name **"Athera"** originates from the Latin "athēra," derived from the Greek "ἀθήρα" (athḗra), meaning natural remedies. It reflects the healing qualities of **Arnica montana**, a plant known for its restorative and anti-inflammatory properties, symbolising natural healing and renewal.

At **Athera Technologies**, we embrace this rich heritage to reflect our mission and values. The name inspires a philosophy of healing, growth, and innovation in the realm of technology.

Healing IT Challenges

Like medicine resolves ailments, we specialize in identifying and "healing" complex IT issues, providing tailored remedies to address both common and unique technology-related problems.

Nurturing Growth and Well-being

Our solutions are designed to enhance the overall well-being and efficiency of our clients' businesses, fostering sustainable growth through innovative IT services.
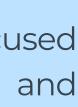
Innovation with Care

We prioritise innovation while delivering thoughtful, client-focused service, ensuring that our technology solutions are as impactful and beneficial as carefully prepared medicine.
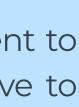
Ethical and Sustainable Tech

The medicinal connotation of "Athera" underscores our commitment to ethical practices and environmentally conscious solutions. We strive to create technology that serves both people and the planet.

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Business Directions

IT Services

Our Customers can focus on their core Business functions without the distraction managing complex IT Operations.

Digital Products

Our TMS solution shifts the focus from traditional management tools to prioritising data. While most TMS platforms emphasise tools for business management with data as a secondary element, our approach places data at the core.

Service Catalogue Overview

Build

- Application Implementation & Managed Services
- Data Analytics
- RPA and automation

Consulting

- IT Strategies
- IT Audits
- IT Security
- Professional Services

Maintenance

- Hardware Support
- Infrastructure implementation & Managed Services
- Business Process Services

Consulting

We can provide consultations on IT strategy creation, prepare complete IT strategy, conduct IT audits, assess the software in use, evaluate the IT assets the company manages, and identify security vulnerabilities.

We can offer recommendations and conclusions. Additionally, we can provide consultations from specialists at any level on various IT-related matters. The value of these services lies in our expertise in the IT field, and we can apply proven practices to ensure optimal results.

Services Provided

IT Strategy Consultation

Focuses on developing and consulting on IT strategies aligned with business goals.

Comprehensive IT Audits

Encompasses thorough assessments of software, assets, and infrastructure.

IT Security Assesments

Aims at identifying security vulnerabilities and providing expert.

Expert IT Advisory Services

Offers specialised advice and professional consultations across various IT topics and levels.

Build

Build services focus on developing solutions that help solve business challenges and improve employee efficiency.

We offer these services as part of a fully managed service model, ensuring seamless implementation, ongoing support, and optimisation to meet your business needs.

Services Provided

Data Engineering and Advanced Analytics

Transforms raw data into meaningful, actionable insights. In today's world of overwhelming data, we help ensure that you are working with accurate and reliable data, enabling predictive analysis and informed decision-making to drive true business value.

ERP Solutions Management and Development

Delivers value by thoroughly analysing business processes, identifying the right software solutions, seamlessly integrating them, and developing custom features as needed to ensure the system fully supports your operational goals and growth.

Robotic Process Automation (RPA) Solutions

Leverages software robots to automate repetitive, rule-based tasks, enhancing business process efficiency, accuracy, and scalability, allowing your team to focus on more strategic, value-added activities.

Product Development

Offers a fully managed approach to the entire product development cycle, from concept to release. We assemble the right team with the necessary roles to ensure success, leveraging our professional experience to deliver a product that meets your needs and drives business value.

Custom Development

Provides value by assembling tailored teams of skilled professionals to deliver custom software solutions that are specifically designed to meet your unique business needs and objectives.

Maintenance

Hardware support refers to managing IT assets effectively throughout their lifecycle. We handle all aspects of hardware management, including hardware selection, production, decommissioning, and utilisation.

The value of our Hardware Support service lies in cost savings through optimised lifecycle management, expert guidance on specifications, and precise tracking of hardware quantities.

Hardware Support

IOT Assets

- Fleet Telemetry Management
- Drivers Equipment Management
- Fleet Equipment Management
- Phone Management
- Conference Room Equipment Management

IT Assets

- PCs Management
- Monitors Management
- Printers Management

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Maintenance

Infrastructure Implementation Services add value by taking over the day-to-day IT activities and operations, relieving your team from technical headaches so they can focus on their core responsibilities.

Additionally, we enhance the overall IT security in your organisation, ensuring your infrastructure is both reliable and secure.

Infrastructure Implementation Services

- Workplace management
- Servers Management
- Security Cameras Management
- Electronic Gates Management
- Routers / Switches / Firewalls management
- Racks and Cables Management
- M365 Management
- Cyber Security Management
- Business Application Management
- SQL Databases Management*
- Data Center Remote Hands*

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Maintenance

Business Process Services refers to the outsourcing of specific business processes to an external service provider.

These services typically involve the management and optimisation of non-core or support processes, allowing companies to focus on their core competencies while improving efficiency and reducing costs.

Business Processes Services

- Mobile Operators Management

- Service Desk As a Service

- CIO As a Service

- CISO As a Service

- DevOps As a Service*

- Procurement As a Service

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Most Experiences

Robotic Process Automation (RPA) Solutions

Data Engineering and Advanced Analytics

DevOps and Platform Engineering

Tasks and Project Management solutions

Custom Development

CIO as a Service

Cyber Security Management

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Most Experiences

Robotic Process Automation (RPA) Solutions

Our RPA solutions is Offering

· Perform analysis and identify which processes can be automated.

· Provide a solution using the most suitable RPA tool.

· Create and test the robot, and then integrate it into your processes and ensure its support.

Values to Your Business

· Cost savings, we save our customers **400k+ EUR every year**, implemented in 1.5 years.

· Processes work faster than humans, our robots work **4 to 8 times faster** on average.

· More accurate results, robots work according to established rules, so they do not make human errors, robots **work with 99.5% accuracy**.

· Easier changes on a company scale, training a robot is easier, and when the work increases, you don't need to hire more people, it's enough to just turn on more robots.

Achievements

· Automatic filling of IMI Driver's declarations.

· Bringing information of a new employee through different systems.

· Customer credit risk assessment.

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DevOps & Platform Engineering Services

Accelerate Your Business with DevOps and Platform Engineering

Our Expertise in DevOps & Platform Engineering

Why We Are the Right Partner for Your DevOps Journey

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Achieve faster software delivery with improved reliability.

Streamline operations and reduce manual work with platform automation.

Maximise resource utilisation and reduce costs through efficient infrastructure management.

DevOps & Platform Engineering Services

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1. Cloud Infrastructure Management

· Design and implement scalable cloud solutions (AWS, Azure, GCP, DigitalOcean).

· Optimise costs and ensure high availability.

2. CI/CD Pipeline Implementation and Automation

· Build, test, and deploy seamlessly with robust automation (Jenkins, GitLab CI/CD, GitHub Actions, CircleCI).

· Accelerate time-to-market while improving deployment quality.

3. Containerisation and Orchestration

· Streamline application deployment with Docker and Kubernetes.

· Simplify scaling and management of micro-services.

4. Infrastructure as Code (IaC)

· Automate provisioning and configuration management using tools like Terraform, Ansible, and CloudFormation.

· Maintain consistent environments across development and production.

5. Monitoring and Logging

· Real-time application performance monitoring with Zabbix, Prometheus, and Grafana.

· Comprehensive logging with ELK Stack (Elasticsearch, Logstash, Kibana) for faster issue resolution.

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Expertise in Modern DevOps Tools and Practices

Leverage industry-leading tools (Docker, Kubernetes, Terraform, Jenkins) and proven methodologies to accelerate your transformation.

Strong Focus on Automation and Efficiency

Drive efficiency through CI/CD pipelines, infrastructure as code, and end-to-end process automation.

Flexible and Scalable Solutions

Tailored services that adapt to your business needs, whether you're a startup or an enterprise.

Proven Track Record

Demonstrated success in streamlining operations, reducing downtime, and accelerating delivery cycles.

Custom Development

Every business is unique. It differs from others in its processes, systems and data. Off-the-shelf software solutions often cannot fully meet these specific needs. Individual software solutions offer customisation according to the specifics of your business.

They precisely match the tasks required by your business, automate and optimise processes, and integrate systems. These solutions provide an opportunity to create unique functionalities that allow you to stand out from your competitors and create greater value for your customers.

Our Custom Development Offering

· Integrated systems

· Modernisation of systems

· Data access in real time

· Optimised and automated processes

· Development of Apps

· Databases development and maintenance

Values to Your Business

· Reducing time costs

· Reducing risks/errors

· Reduction of human resources

· Improving company processes and competitiveness

Achievements

· Integration Projects: (Active Directory with ERP, Document management system with accounting program, Data of fuel suppliers with ERP, data of telematics devices with ERP, etc.)

· Company Group Org. Structure Management (ERP).

· Ferry and train ticket self-service

· SF Issuance Automation

· Automation of Additional Costs

· TMS system development

· Driver App and TVV App

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Cybersecurity Services

Safeguard Your Business with Comprehensive Cybersecurity Solutions

Empower Your Business with Expert vCISO Services
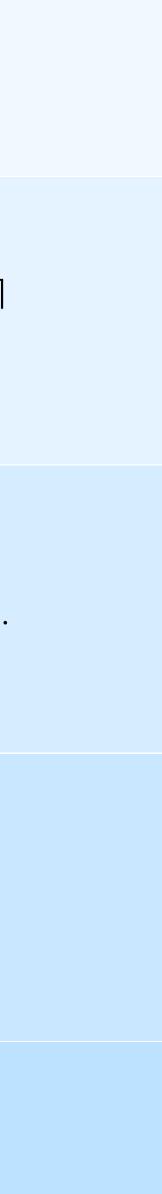
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vCISO - consultations, security management with expert knowledge at the fraction of employee price.

Company audits based on NIS2 directive and ISO27001 standarts.

Cybersecurity projects management, implementation.

Secure system configurations, vulnerability assessments, alert resolutions.

Cybersecurity awareness training.

Cybersecurity Services

Safeguard Your Business with Comprehensive Cybersecurity Solutions

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Empower Your Business with Expert vCISO Services

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Why Choose a vCISO?

- **Cost-Effective Leadership:** Access top-tier security expertise without the cost of a full-time executive.
- **Scalable Expertise:** Tailored solutions that grow with your organisation.
- **Strategic Insight:** Align security strategies with business objectives.

Value to Your Business

- **Reduced Risks:** Proactive measures to prevent costly breaches.
- **Enhanced Reputation:** Build trust with customers and stakeholders.
- **Agility & Innovation:** Securely embrace new technologies and markets.

Our vCISO Offering

1. **Security Program Development**
   - Policy creation and governance.
   - Risk management frameworks (ISO, NIST, CIS).

2. **Compliance & Audit Readiness**
   - Ensure compliance with regulations (GDPR, HIPAA, PCI DSS).
   - Prepare for audits and reduce risks.

3. **Incident Response Leadership**
   - Immediate action plans for breach scenarios.
   - Business continuity and disaster recovery strategies.

4. **Executive-Level Guidance**
   - Regular board updates and KPIs.
   - Security awareness training.

Data Engineering and Advanced Analytics

Data analytics is a powerful tool that helps companies make informed decisions, optimise processes and achieve better results.

Our Data Engineering and Advances Analytics Offering

· Consolidated data in one database.

· Performing complex calculations and presenting results in reports.

· Preparation of reports according to user competencies.

· Emphasis on data that indicates that some action needs to be taken.

· Automatic periodical updating of data in reports.

Values to Your Business

· Reduction of operational costs.

· Understanding customer behaviour.

· Generating insights.

· Optimisation of processes.

· Risk management.

· Forecasting the future.

· Data-driven decision-making.

Achievements

· Consolidated financial reporting in the group of companies.

· Combining and displaying data from different data sources in a user-friendly format.

· Calculations of bonusing and cost distribution are performed automatically.

· Debt, pallet accounting, KPI monitoring in real time.

· Measurement of employee work efficiency (e.g. number of closed tasks).

· Monitoring expenditure compliance with budget.

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Tasks and Project Management Solutions

It is important for business to control all processes in one place - from customer requests to real solutions and tangible results. JIRA offers a project management and task tracking system. It is widely used by teams and organisations seeking to effectively manage projects, monitor workflow, coordinate teamwork, and ensure timely completion of tasks. JIRA is often used by software development, IT and business teams to create adaptive work processes, track bugs, manage tasks and reports, thereby increasing work productivity and transparency.

Our Tasks and Project Management solutions is Offering

· One standardised place to process all requests, projects and jobs.

· Management of queries.

· Ability to record real working time for tasks.

Values to Your Business

· Effective and smooth work control according to clear rules and limits.

· Better information traceability and transparency.

· Optimisation of various processes.

Achievements

· Jira system for an IT service management company.

· Jira system for the Personnel department.

· Jira system for the Legal Department.

Comprehensive IT Function Management with CIO as a Service

Why Choose CIO as a Service?

- **Identify Gaps and Blockers:** Address the lack of competencies and uncover technological blockers holding your organisation back.
- **Comprehensive Assessment:** Evaluate current technologies, people, and processes to understand your organisation's situation.
- **Actionable Recommendations:** Receive clear guidance on changes, strategic direction, and improvements needed for technological development.

Our CIO as a Service Offering

1. Define & Strategise
   - Formulate a problem statement.
   - Establish IT and digitalisation goals.
   - Develop a strategy to achieve these goals.

2. Plan & Prepare
   - Create a technological development roadmap.
   - Select the right contractors.
   - Prepare a detailed budget.

3. Execute & Monitor
   - Oversee implementation.
   - Track progress and budget performance.

Values to Your Business

- **Enhanced Technological Advantage:** Gain a competitive edge with optimised technology solutions.
- **Improved Employee Efficiency:** Empower your teams with streamlined tools and processes.
- **Strengthened Data Governance and Security:** Ensure compliance and protect critical business information.

Achievements

- AI in Route planning calculations.
- Self Service Portals.
- Fleet Telemetry Solutions.
- BP Automation with Custom Development Solutions.
- IT Processes Improvements.

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